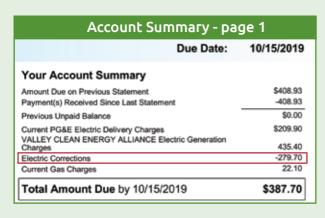


Have you been re-billed by PG&E? It can seem confusing. We can help.

If you see extra pages in your PG&E bill, it probably means you're being "re-billed." If so, here's how it works.:

- A re-bill corrects a prior billing error. This could be caused by a variety of reasons, such as clerical errors or technical issues.*
- A re-bill can increase or decrease a customer's bill, depending on its cause.
- When a re-bill occurs, customers will see billing information from prior months included on the current bill.
 - The corrected billing information from prior months will be shown.
 - Charges for the current month will be included.
 - You will be credited for all prior payments.
- * The fault is not yours, and it's important that it be corrected. VCE is committed to ensuring accurate utility bills and to correcting errors.

Here's how it works:





On your Account Summary, you'll see billing for PG&E's delivery charges, and for VCE's electric generation. Then you'll see a line that says, "Electric

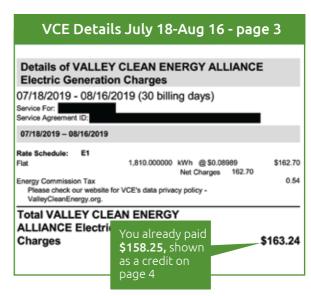
Corrections." This is an indication that a re-bill has been issued.



Each of the VCE Details pages shows the corrected bill amounts for each billing period.

- In this case, the account is being re-billed for two months.
- The new, re-billed amounts are \$121.45 for June-July and \$163.24 for July-August.

VCE Details	s June 18-July 17 - page	2
Details of VALLEY Electric Generation	Y CLEAN ENERGY ALLIANCE on Charges	
06/18/2019 - 07/17// Service For: Service Agreement ID:	2019 (30 billing days)	
Rate Schedule: E1 Flat Energy Commission Tax Please check our website! ValleyCleanEnergy.org.	1,530.000000 kWh @ \$0.07908 Net Charges 120.99 for VCE's data privacy policy -	\$120.99 0.46
Total VALLEY CLE ALLIANCE Electri Charges	You already paid	121.45



VCE Details Current Month billing - page 4 **Details of VALLEY CLEAN ENERGY ALLIANCE** Electric Generation Charges 08/17/2019 - 09/17/2019 (32 billing days) Service For: Service Agreement ID: 08/17/2019 - 09/17/2019 Rate Schedule: E1 \$150.21 1,671.000000 kWh @\$0.08989 Net Charges Energy Commission Tax ase check our website for VCE's data privacy policy -Total VALLEY CLEAN ENERGY ALLIANCE Electric Generation Charges \$150.71 The current monthly charge the customer must pay is \$150.71 **Bill Corrections** 06/18/2019 - 07/17/2019 -\$121.45 07/18/2019 - 08/16/2019 1.810.000000 kWh -158.25 **Total Cancellations** -\$279.70 **Total Bill Corrections** -\$279.70



Charges for the current month are shown, followed by credits for prior bills you already paid (which have now been re-billed).

- The current monthly charge the customer must pay is \$150.71.
- A credit of \$121.45 is shown for a prior payment for the *first* re-bill month. This matches the re-bill exactly (on page 2), which indicates that it was simply a clerical error. There is no change.
- During the **second** re-billed month, the new corrected charge is \$163.24. The customer originally paid \$158.25—\$4.99 less than the corrected charge. So the original bill undercharged by \$4.99, which is shown here as a net increase to the customer.

Account Summary - page 1		
	Due Date:	10/15/2019
Your Account Summary		
Amount Due on Previous Statement		\$408.93
Payment(s) Received Since Last Stateme	nt	-408.93
Previous Unpaid Balance		\$0.00
Current PG&E Electric Delivery Charges		\$209.90
VALLEY CLEAN ENERGY ALLIANCE Ele Charges	ectric Generation	435.40
Electric Corrections		-279.70
Current Gas Charges		22.10



Refer back to the first (Summary) page of your PG&E bill to see:

Your current VCE generation charges: (includes your current bill and the two corrected re-billed months) \$435.40

The amounts you *already paid* for the previous two months summed up as

Electric Corrections: **\$-279.70**If a credit were due for prior payments made,

it would be shown beneath that.