VALLEY CLEAN ENERGY ALLIANCE

Staff Report – Item 6

TO: Community Advisory Committee

FROM: Rebecca Boyles, Director of Marketing & Customer Care

SUBJECT: Customer Enrollment Update (Information)

DATE: May 27, 2021

RECOMMENDATION

Receive the Customer Enrollment update as of May 19, 2021.

Attachment:

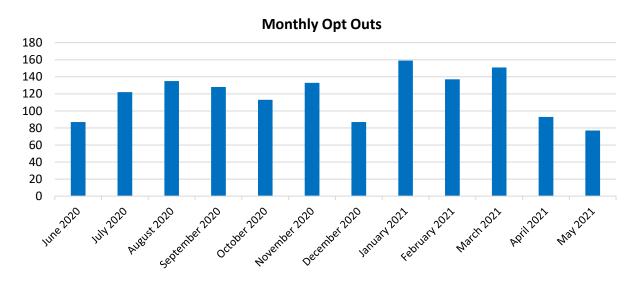
1. May 19, 2021 Customer Enrollment update

| | Davis | Woodland | Winters | Yolo Co | Total | Residential | Commercial | Industrial | Ag | NEM | Non-NEM |
|--------------------|--------|----------|---------|---------|--------|-------------|------------|------------|-------|--------|---------|
| VCEA customers | 27,832 | 20,776 | 2,344 | 10,776 | 61,728 | 53,620 | 6,102 | 7 | 1,911 | 10,061 | 51,667 |
| Eligible customers | 29,150 | 23,777 | 2,551 | 12,285 | 67,763 | 58,790 | 6,696 | 7 | 2,166 | 10,963 | 56,800 |
| Participation Rate | 95% | 87% | 92% | 88% | 91% | 91% | 91% | 100% | 88% | 92% | 91% |

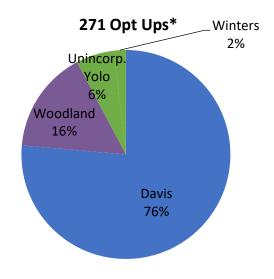
There are currently 301 Winters customers not included in this table. NEM will enroll throughout 2021.

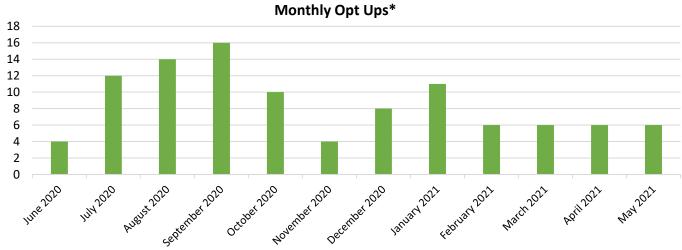
% of Load Opted Out

| Residential C | | Commercial | Industrial | Ag | Total | |
|---------------|----|------------|------------|-----|-------|--|
| | 9% | 9% | 0% | 12% | 9% | |

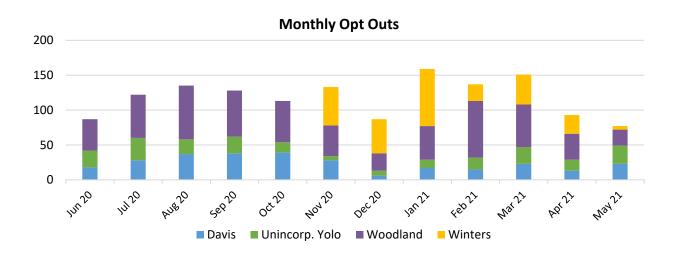


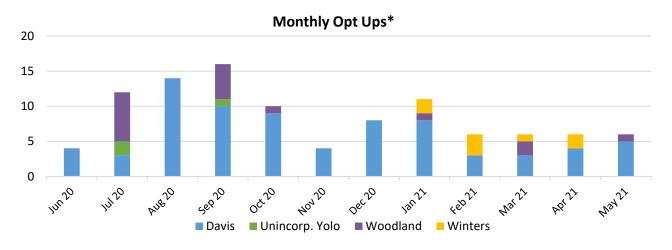






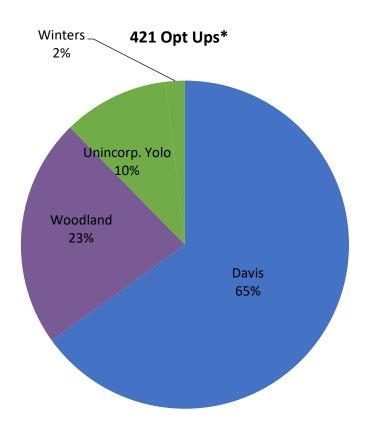
^{*} The numbers in the pie chart represent opt ups for customers who are currently enrolled. The numbers in the bar graph represent opt up actions taken regardless of current enrollment status.

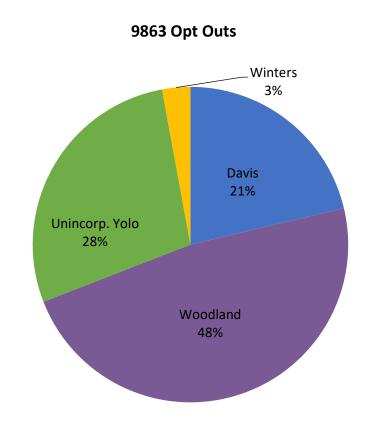






^{*} These numbers represent all opt up actions ever taken regardless of current customer enrollment status.







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